



## WHAT IS

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*Since the closure of the I-90 Center Roadway, the City has been working diligently to research and launch transportation alternatives to provide commuters with new ways to minimize SOV travel and avoid rush hour traffic*

## FREQUENTLY ASKED QUESTIONS



### **Can I book ahead?**

Yes, both vendors allow scheduling at least 7 days in advance

### **What if I don't have a smartphone?**

Someone else with a smartphone can arrange your ride

### **What's the minimum age to ride?**

Both vendors currently require passengers to be 18 or older

### **What happens to the price after the pilot ends?**

The City will evaluate usage and adoption, and determine the need for ongoing program sponsorship

### **Even though the ride is discounted, can I leave a tip?**

Both vendors now allow optional tipping via their apps

### **Can I make a stop along the way?**

No, these are direct rides only

### **Who can I contact about the program?**

For Lyft or Uber support — Use the app Help function  
For comments to the City — Email Ass't City Manager  
[Kirsten.Taylor@mercergov.org](mailto:Kirsten.Taylor@mercergov.org)

## OTHER MOBILITY SOLUTIONS

Over the coming months, the City will be exploring other mobility options to help commuters find alternatives to solo-driving and access a range of transportation alternatives. Future project possibilities include a free-floating bikeshare pilot program, carpooling apps, alternative service partnerships with King County Metro, additional commuter parking, and other programs.

There are also a number of existing alternatives to SOV driving that commuters can use today:

- **Metro Route 630**— A rush-hour commuter shuttle direct from MI's southend to downtown Seattle
- **Metro TripPool** — Take a van from your house to the Park & Ride
- **Commuter Parking Permits** — Leave your car all day in Town Center and ride the express bus
- **Private Shuttles** — Motorcoaches for some tech companies now stop on MI daily (ask your HR Dept)

Learn more about these options [www.MercerGov.org/Mobility](http://www.MercerGov.org/Mobility)